



BORREGO WATER DISTRICT

September 30, 2024

A new Advance Meter Infrastructure (AMI) water meter will be installed on your premises in the next four to eight (4 -8) weeks.

AMI provides for remote collection of water use data in real time, eliminates manual reading and identifies virtually any leak soon after they start (toilets, pipe bursts, etc.). AMI systems also include user friendly software to view up to date water usage and set notifications for unusual water use patterns. These meters have a higher accuracy as well as provide early leak detection to reduce the amount of water wasted during leaks when they occur

WHAT TO EXPECT

- Advanced Meter installations will occur Monday – Friday from 8:00 am to 2:00 pm, starting October 7, 2024 and will typically take 30 minutes to complete.
- The home's water usage may be interrupted for up to 15 minute and customers don't need to be home during the installation.
- This project will require that water service is temporarily disrupted. Customers with medical conditions should call the BWD at 760-767-5806 to make arrangements, if necessary.
- If the water system is in use at the time of installation, the contractor, Metron-Farnier, will try to notify the residents before water flow is interrupted.
- BWD will continue reading your water meter manually until the communication network is fully operational.

To assist in the installation process, please be sure:

- Your meter box is unobstructed
- Dogs or pets are kept inside
- Your house address is visible

Thank you for your assistance during the installation process. If you have any questions regarding the meter installation, contact the BWD at 760-767-5806.

Sincerely,

Geoff Poole
General Manager