



BORREGO WATER DISTRICT

ONE TIME ADJUSTMENT TO WATER BILL

Explanation:

As a courtesy, Borrego Water District provides for a ***“ONE-TIME Adjustment”*** to high water charges when the charge was caused by a leak on the customer’s property either by being unnoticed due to absence from the property or other reasons. The adjustment is calculated based on the average yearly use from the previous year. A customer with a minor increase in charges many want to save that ***“ONE-TIME Adjustment”*** for a future situation of a more severe nature. Customers, who have experienced problems in the past, are advised to implement a program of assigning someone to check their property and meter when away to avoid similar problems in the future. A quick meter check will reveal usage if there is a leak on the property when the water is shut-off. We ask that the customer sign this statement recognizing that a reduction has been granted for the bill specified below and ***acknowledging that the adjustment will be granted ONCE per household.***

Customer:

Property Address:

Date of bill to be adjusted:

Amount billed:

Cost of water based upon average usage in previous year:

Amount to be reduced/adjusted:

TOTAL DUE AT THIS TIME _____

Customer acknowledges that this is a one-time adjustment and that in the future the customer will be responsible for the cost of the total amount of water used regardless if there is a loss of water due to a problem on the property. The Borrego Water District will remain responsible for any excessive use due to problems the District may cause.

Customer signature: _____ Date: _____